

From time to time your system(s) will need checking to ensure optimum operating performance.
We are happy to provide the maintenance service upon request for a small fee.
Please make sure to book your service appointment in advance!

Alternatively, you can carry out the maintenance tasks yourself by following these simple steps:

Heat Pump Maintenance Guideline

It is best to check this before the onset of winter if you have under floor heating only.

If you have a Dualheat or hot water heating system, you can check your unit at any time.

1. Please ensure the heat pump is turned off at the isolator switch prior to checking and turned back on once you have finished.
 2. Check the drainpipe for blockages and the drain for obstructions. You may need to use a garden hose to flush the drainpipe.
Your heat pump is fitted with a drain pipe at the bottom of the unit. It's there to remove any build up from condensation which occurs with normal operation of the heat pump. This may block from time to time due to windblown debris and a build-up of algae.
 3. To sustain the aesthetic appearance of your heat pump, and to extend the longevity of the outer casing, we suggest you wash it with a mild soap detergent each year (or as required) and polish with car wax.
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Underfloor System Pressure Check

4. For underfloor heating systems, please check the pressure of the manifold (showing below)
The expansion vessel, which maintains constant pressure in the system, can be checked periodically.
The ideal pressure is anywhere between 0.5 and 2 bars and can be identified on the 50mm pressure gauge at the end of the bottom manifold. (see photo)
If the pressure is too low (below 0.5 bar) you can use a bicycle pump to charge it up via the pump point (see photo). After that, if the pressure still appears outside of these parameters, please contact us.

